

one touch | 720
one touch | 720D
TRIBE



www.alcatelonetouch.com

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.

ALCATEL **onetouch.**

my world in one touch

ALCATEL **onetouch.**

Note:

This is a shared user manual for one touch 720/one touch 720D specifying Dual SIM information where relevant.

Introduction.....

TCT Mobile Limited would like to thank you for purchasing this mobile phone.

Home screen

- Convenient at-a-glance view of Widget applications
- Menu shortcuts for quick access
- Neat organization of applications along any edge

Power media applications

- Music player & Radio
- Video player
- Webcam

The 2.0 Megapixel camera is a good companion for PC instant message.

Bluetooth

With Bluetooth 2.1 supporting A2DP profiles, enjoy handsfree conversations.

Two SIM Card Two Standby ⁽¹⁾

With two SIM cards in one phone, users have the option to use either one or both at the same time.

⁽¹⁾ Depending on your model.

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www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 9 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model (see Accessories List, page 94). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

one touch 720:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM900 + Wi-Fi + Bluetooth	0.856 W/kg
Body-worn SAR	GSM900 + Wi-Fi + Bluetooth	1.08 W/kg

one touch 720D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM900 + Wi-Fi + Bluetooth	0.856 W/kg
Body-worn SAR	GSM900 + Wi-Fi + Bluetooth	1.08 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatelonetouch.com

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the body.

Hearing Aid Compatibility

Your cellphone is rated: "For Hearing Aid", to assist hearing device users in finding cellphones that may be compatible with their hearing devices.

This device is HAC M3 compatible.

For more information please refer to "Hearing Aid Compatibility with Mobile Phones" leaflet or visit our website <http://www.alcatelonetouch.com>

• LICENCES

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one touch 720/720D Bluetooth QD ID B018945



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Twitter and the T Logo are trademarks of Twitter, Inc., and are used under license.



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Your device uses non-harmonised frequency and is intended for use in all European countries. The WLAN can be operated in the EU without restriction indoors, but cannot be operated outdoors in France.

General information

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM/GPRS in quad-band with 850/900/1800/1900 MHz.



This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft ⁽¹⁾

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

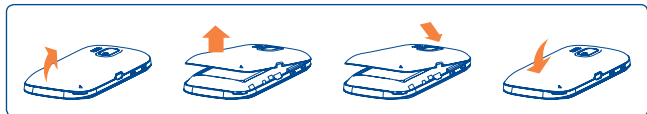
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

⁽¹⁾ Contact your network operator to check service availability.

Getting started

1.1 Set-up

Removing or installing the back cover



Inserting or removing the SIM card ⁽¹⁾

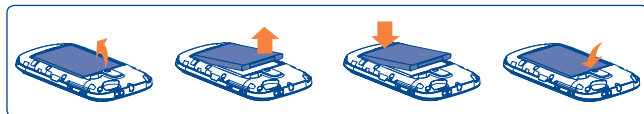
You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



After removing the back cover, insert your SIM card according to the graphics on the back of the phone. Make sure that it is correctly inserted. To remove the card, press and slide it out.

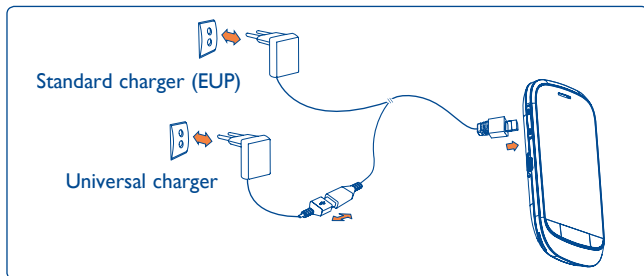
⁽¹⁾ Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

Installing or removing the battery




- Insert and click the battery into place, then close the telephone cover.
- Unclip the cover, then remove the battery.

Charging the battery



Connect the battery charger to your phone and mains socket respectively.


- Charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.

- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery .




To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the mains socket; switch off Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2 Power on your phone

Hold down the  key until the telephone powers on, type in your PIN code if necessary and then confirm. The Home screen is displayed.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your telephone. Store this information in a safe place when not in use.

If Broadcast SMS are displayed, touch to browse through them or press  to return to the Home screen.

While the phone is searching for a network, "Searching/Emergency" will be displayed.

1.3 Power off your phone

Hold down the  key until the telephone powers off.

1.4 Using the touchscreen

Touch



To access an application, touch it with your finger.

Drag



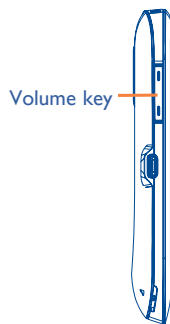
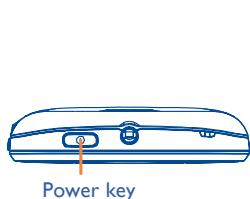
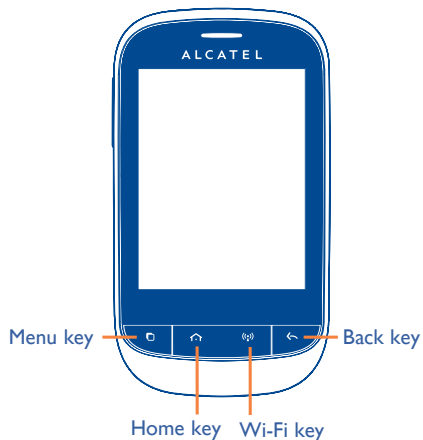
Place your finger on the screen to drag the object to the destination.

Scroll









Slide the screen to scroll up and down the applications, images, web pages...at your convenience.

2 Your mobile

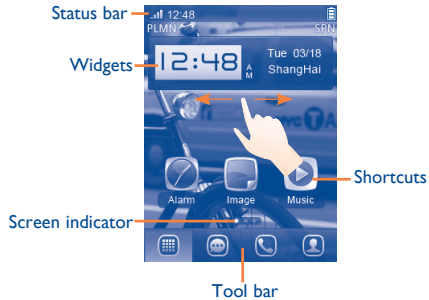


2.1 Keys

-  Menu key
 - Options menu (Select/OK/Done/Save)
-  Home key
 - Return to the Home screen
-  Wi-Fi key
 - Quickly access Wi-Fi
-  Back key
 - Return to previous menu
-  Volume key (side key)
 - Adjust general volume
-  Power key
 - Lock the screen (press)
 - Turn your screen on/off (press)
 - Power on/off (press and hold)
 - Mute an incoming call

2.2 Home screen












You can bring all the items (shortcuts and widgets) you love or use most frequently to your Home screen for quick access.















The Home screen is provided in an extended format to provide you with more space for adding widgets and shortcuts. Slide the Home screen horizontally leftwards or rightwards to get a complete view of the Home screen. Small dots at the bottom of the screen indicate which screen you are viewing.

2.2.1 Main screen icons ⁽¹⁾





In one touch 720:

-  **Battery charge level**
-  **Vibrate alert:** your phone vibrates, but does not ring or beep (see page 62).
-  **Bluetooth status** (Activated).
-  **Headset connected.**
-  **Screen locked.**
-  **Call forwarding activated:** your calls are forwarded (see page 42).
-  **Alarm or appointments programmed** (see page 73, 76).
-  **Level of network reception.**
-  **Voicemail message arrived.**
-  **Missed calls.**
-  **Radio is on.**

⁽¹⁾ The icons and illustrations in this guide are provided for information purposes only.

-  **Wap alerts** ⁽¹⁾.
-  **Roaming.**
-  **SIM card missing.**
-  **GPRS connection status** (Activated).
-  **GPRS connecting.**
-  **Sending a MMS.**
-  **MMS receiving.**
-  **Silence mode:** your phone does not ring, beep or vibrate with the exception of the alarm (see page 63).
-  **SMS unread.**
-  **MMS unread.**
-  **Flight mode.**
-  **microSD card inserted.**

In one touch 720D:

-  **Call forwarding activated:** your calls are forwarded.
-  **Level of network reception.**
-  **GPRS connection status** (Activated).
-  **GPRS connecting.**

2.2.2 Status list

The Status list contains information about significant events, like Missed calls, Unread messages, E-mails, etc. The purpose is to allow you faster access to the interactive applications.

Touch the status bar and drag down to open, drag up to close.

To open an application, touch it from the list.

2.2.3 Toolbar


Toolbar with 4 fixed shortcuts to access **main menu**, **Messaging**, **making a call**, **Contacts**.

⁽¹⁾ Depending on your network operator.


2.2.4 Personalize the Homescreen

Adding items

To add an item from the main menu, you can select one of the following ways:


- Touch and hold an item from the main menu list.
- Press  and select “**Add widgets/Add shortcut**”.
- Touch and hold an empty area from the Home screen, select “**Add widgets/Add shortcut**” from the window that opens, then touch the item you want to add to the Home screen.

Editing/Removing items

Touch the application on the Home screen and hold to edit it, touch  to remove, and then confirm by touching “**Done**”.

Customizing wallpaper

To personalize your wallpaper, you can select one of the following two ways:




- Touch and hold an empty area from the Home screen, select “**Wallpaper**”, then touch a folder to select an image as your wallpaper.
- Press , select “**Wallpaper**”, then touch a folder to select an image as your wallpaper (See page 65).

3 Making a call.....



3.1 Placing a call

Touch  on the tool bar to place a call.




Enter the desired number on the on-screen keypad directly or select a contact from Call log or Contacts by touching  or  respectively, then touch  to place the call.

For dual SIM model, touch  or  if you wish to place a call.


The number you entered can be saved to Contacts by selecting . If you make a mistake, you can delete the incorrect digits by touching .

To hang up the call, press the  key.

Making an emergency call

If your phone has network coverage, dial emergency number and touch  to make an emergency call. This works even without a SIM card and without typing the PIN code.



3.2 Calling your voicemail ⁽¹⁾


Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down  on the on-screen keypad.

If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number at a later date, refer to "**My numbers**" (see page 41).


 To use your voicemail service from abroad, contact your network operator before leaving.

3.3 Receiving a call

When you receive an incoming call, drag the green phone icon  down to answer. Press  to return to the Home screen.

If the  icon is displayed, the vibrator is activated and there is no ringtone.

If the  icon is displayed, the phone neither rings nor vibrates.




 The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

⁽¹⁾ Contact your network operator to check service availability.

Muting the ringtone


You may mute ringtone of current incoming call by press Volume key.


Rejecting a call

Press the  key to mute a call or drag the red phone icon  up to reject the call. Or, to reject a call by SMS, touch the yellow message icon .

3.4 During a call ⁽¹⁾

Available functions

During a call, touch  to use your contacts, calendar, short messages etc. without losing your caller.


 Move the handset away from your ear while turn on the speaker because the amplified volume might cause hearing damage.

⁽¹⁾ Contact your network operator to check service availability.



Adjusting the volume


You can adjust the sound level during a call using the Volume key.

Handling two calls

- Answering a second call (ensure that **"Call waiting"** is activated, see page 42).
- To call a second party during a call, you may touch  and select **"New call"**.

3.5 Conference calls ⁽¹⁾

Your phone allows you to talk to several people at the same time (up to five). If you are on a double call, touch  and select **"Conference call"**. If a third call comes in, answer it by dragging the green phone icon  down and speak with your new caller.

This caller becomes a member of the conference if you press  and select **"Conference call"**.


⁽¹⁾ Contact your network operator to check service availability.

4 Menu arrange.....



The main menu can be altered according to your preference.

To access this function, first select  to enter the main menu.

Change the order

Select **"Move"** via , which will take you to the main menu option mode. Focusing on the main menu item you want to move will place a tick "✓" next to it, then release it at your preferred location. When finished, touch **"Done"** to save the operation.


Add and remove

Select **"Add and Remove"** via , touch the left check box of the selected menu once to add/remove. When finished, touch  to save the operation.

5 Messages.....




You can create, edit and receive SMS and MMS with this mobile phone.

MMS enables you to send video clips, images, photos, animations and sounds to other compatible mobiles and e-mail addresses.

 The MMS function can only be used if the service is provided by your operator, and if your contract includes the MMS option and if all the parameters for MMS have been entered (see page 33).


5.1 Access

You may access this menu using the following options:







- Touch  to enter the main menu screen, and then select .
- Access from tool bar by selecting .

For dual SIM model, touch "**SIM1**" or "**SIM2**" on the above tabs to complete message operation.

5.2 Conversational mode and conventional mode



In conversational view mode, you can view chat history in chronological order. In conventional view mode, you can access the following folders: **Inbox**, **Outbox**, **Sent**, **Broadcast SMS**, **Voicemail**, **Draft**, **Empty folder**, **Templates**, **Settings**, etc. You can switch between these two modes by touching . Conversational mode is set as the default mode and the following instructions are based on this mode.



Useful icons:

-  Options
-  Compose new message
-  Search for a thread
-  Delete threads
-  Reply to the message
-  Back


5.3 Write message

Touch  to create text/multimedia messages.

One or more recipients can be added from the contact list. To remove a recipient, move the cursor to the end of the recipient's name, and touch . You can select a recipient from Contacts by touching .

For dual SIM model, you can select recipients in either SIM1 or SIM2 contacts and select the number you wish to send from by touching  or .

An SMS will be converted to MMS automatically when: images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.

 Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

Timer send

Schedule an SMS/MMS to be sent out at predefined time (select "Timer send" via ).



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message.

5.4 Search

To search for a thread, you may touch  and input the initial of a contact name. Subsequent letters may be added to refine the search.

5.5 Alerts

5.5.1 WAP alerts

Folder for WAP push messages.

5.5.2 Setting messages

Folder for provisioning messages.



5.5.3 Voicemail

View and edit your voicemail number.

5.5.4 Broadcast SMS

Folder for broadcast SMS.

5.6 Delete threads

To delete threads (containing all conversations), touch  and multi-select the threads you want to delete and then touch .

5.7 Settings

By pressing  or touching , setting options for **Text message**, **MMS**, **Broadcast SMS** are available.

Text messages

Profile settings

Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.

Common settings

Delivery report, request for acknowledgement of delivery report On/Off. Reply path⁽¹⁾: show reply path.

Alphabet management

Enables the definition of SMS data coding for SMS sending.

Memory status

Memory used on the phone.

Preferred storage

Select default message storage, SIM or phone.

Preferred bearer

Bearer preference.

⁽¹⁾ Depending on your network operator.

Multimedia messages

Edit	Set slide timing, edit mode, Picture resize, signature, etc.
Sending	Set the values for validity period, Read report, etc.
Retrieve	Set the values for Home network, Roaming network, etc.
Edit profile	Follow the same procedure as for setting your WAP connection.
Memory status	Memory used and free on the phone.

Broadcast SMS ⁽¹⁾

Receiving mode	Enable to receive Broadcast SMS.
Languages	Language selection.
Channel settings	Select/Add/Edit/Delete channels.

⁽¹⁾ Depending on your network operator.

6 Email


Your phone has an email client with the settings predefined for a few popular email services like – GoogleMail, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

6.1 Access

Touch  from tool bar to enter the main menu, select "Email".

6.2 Email account set-up



Pre-defined email service

If you own an email account of predefined services, you can install it to your phone by selecting the service (GoogleMail, yahoo, etc.), entering the username, password and account name, and then confirming with touching .

For dual SIM model, you can touch "**Options\Edit account\Advanced settings\Account settings\Data account**" to select either SIM1 or SIM2 option after setting up a new account.

New email service

To set up a new email account other than the predefined email services, touch  and then "**Other Email accounts**".

You are required to enter your email address, display name, password, account name, then confirm by touching . After you'll need to select protocol ⁽¹⁾ (POP3 or IMAP4) and network, then enter your incoming server address and outgoing server address, select by touching .

6.3 Write email

Touch  and select **Create Email** to enter email writing interface.

You can add recipient by entering Email address from enter bar, or selecting contact from Contacts.

6.4 Inbox

Folder of all received Emails.

6.5 Outbox

Folder of all unsent Emails.

6.6 Sent

Folder of all sent Emails.

6.7 Drafts

Folder of all draft Emails.

6.8 Available options

Signature	To attach your signature when sending emails.
Check interval	To check for new emails at a pre-set interval.
Edit account	To edit the detailed configuration information of the selected account.
Delete account	To delete the current selected account.
Online/Offline ⁽¹⁾	To connect or disconnect from your mail server.
Refresh ⁽¹⁾	To check the latest status of your mail server.

⁽¹⁾ Consult your email service provider for more information about protocol.




⁽¹⁾ For IMAP4 accounts only.

7 Contacts



7.1 Consulting your contacts

To access the Contacts, touch  from tool bar to enter the main menu, and select "**Contacts**".

The whole contact list is categorized by all contacts , phone contacts  and SIM contacts .

For dual SIM model, touch either SIM1 or SIM2 on the above tabs to view contacts information.

Your favourite contacts are at the top of the entire contact list.




Favourite



For the first time consulting your contacts, you are asked whether to import contacts from SIM card to your phone. For dual SIM model, you can select to import contact from either or both SIM1/SIM2.

Searching for a contact

Touch  to search for a contact by inputting the initial of his/her name. Subsequent letters may be added to refine the search. Alternatively scroll up/down to find the contact you need after reaching the initial letter within the contact list (A-Z) section.

Viewing a contact

Select a name from your contacts to read the contact information, and you can have the following options by touching the icons:



Call the contact



Send the contact a message



Edit details about the contact






Send vCard to the contact



Turn to placing call interface.

7.2 Adding a contact

You can add a new contact by touching , and choose to save it to SIM or to phone.

Following fields are accessible when you create a new contact in the Contacts by touching : **Name, Image, Copy to SIM, Mobile, Work, Home, Email, Birthday, URL, Ringtone, Group** and **Address**. You can also add the contact to **My favourites** by tapping .

For dual SIM model, you can add a contact and select to Copy to SIM1/SIM2.

Birthday reminder


You can set a birthday reminder when editing contact information.





If you use your phone abroad, store the numbers in your Contacts in international format "+" followed by the country code.


7.3 Contacts copying and grouping

In **Contacts**, you can copy the selected contact from/to a SIM card.

When viewing a phone contact's information, select "**Copy to SIM**" using .

When viewing a SIM contact, select "**Copy to phone**" using .

To group contacts, you need to create a group first. Go to the All contacts or Phone contacts tab, tap  to enter **Group** and then  to create a group.

After you have created a group, go to the All contacts or Phone contacts tab, select a contact and enter its details screen, tap  and select **Assign to group**.

For dual SIM Model, you can make full use of both SIM1 and SIM2 for information backup.

7.4 Available options

From the contact list, you can access the following options:




Send message	Send an SMS/MMS to a contact you selected from the Contacts.
Delete	Delete the selected contact.
ICE contact	Set 3 numbers as emergency call.
Copy from SIM to phone	Copy the contact you selected from SIM card to phone if there is sufficient memory.
Copy from phone to SIM	Copy the contact you selected from phone to SIM card if there is sufficient memory.
Hide favourite contacts/Show favourite contacts	Hide or show your favourite contacts at the top of entire contact list in your phone contacts.
My number	Type in, modify or send the user's own number by SMS/MMS/Email/Bluetooth.
Preferred storage	Select the preferred storage location for messages.
Memory status	View used and available space in SIM and Phone memory for contacts.
Synchronization	Synchronize with the account you've set.
Add to blacklist	Add to the selected contact to blacklist.

8 Call log.....


8.1 Access

You may access this function from the main menu "Call log".

For dual SIM model, the complete call logs of both SIM1 and SIM2 are available in this menu.

-  Missed calls
-  Outgoing calls (Redial)
-  Answered calls/Rejected calls

8.2 Available options

When you touch , you can have access to **Delete**, **Send message**, **Edit before call**, etc.

8.2.1 My number

Type in or modify your telephone number or the number to access your voicemail. Your telephone number is usually written on your SIM card.

8.2.2 Billing ⁽¹⁾

You can access different items with this option:

Last call cost/Total cost/Max cost/Reset cost/Price per unit You can view the last call cost/total cost/max cost/reset cost/price per unit of charged calls, modify or reset them.

Duration You can view the total duration of all outgoing calls or reset it.

GPRS counter Management of data usage volume (in Byte).

Beep duration You can activate or cancel the beep emitted during a call with a specified frequency.

8.2.3 Call settings ⁽¹⁾

You can access a number of items with this option:

Call waiting

Activate/deactivate the notification of a second incoming call by a beep.

Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number.

⁽¹⁾ Contact your network operator to check service availability.

Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

Outgoing calls

The following configurations are possible:

- **All calls** All outgoing calls are barred.
- **International calls** Outgoing international calls are barred.
- **International except home** Outgoing international calls except those to your country of subscription are barred.

Incoming calls

The following configurations are possible:

- **All calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

Cancel all barring

Deactivate all call barring.

Change barring password

Change the original Password for activating call barring.

Caller ID

Activate/deactivate CLIR.

Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

9

Media applications.....

9.1 Music player



To access this function, touch  to enter the main menu and select .


You will have full flexibility of managing music both on your mobile and SD card.

You can have access to your music files through one of the following:

All songs

Contains all songs both on phone memory and SD card.

My star list

You can simply add your favourite songs to "My star list" by touching  on the song playback screen (max 100).

Folders

Category of songs in folder.

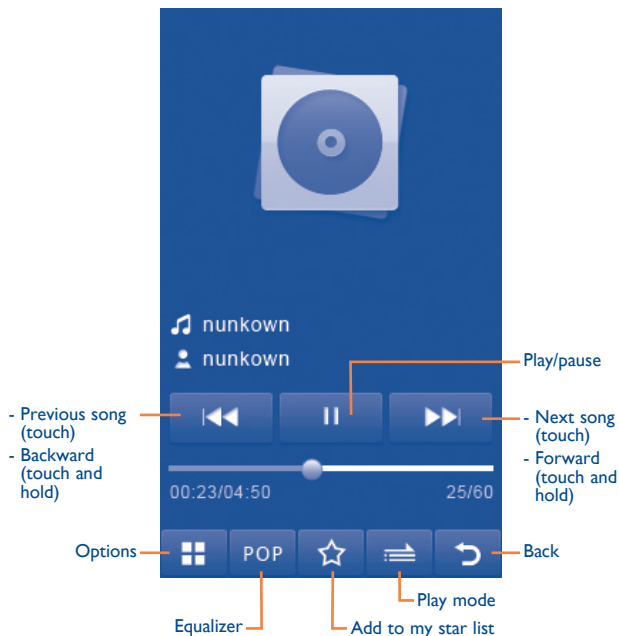
Album/Artist/Genre

Music files are categorized by Album, Artist or Genre based on information stored in the tags. Those missing such information will be classified as "Others".

Update songs

Update the information of songs saved in phone or SD card.

9.1.1 Music playing mode





To adjust the volume, use the Volume key.

Available options

All songs	See page 44
My star list	See page 44
Bluetooth settings	Set to play music in a Bluetooth device
Delete	Delete the song
Settings	See page 46
Properties	Song information
Set as ringtone	Set the song as ringtone





9.1.2 Settings

Play mode	Normal, Repeat, Repeat all, Shuffle and Repeat shuffle. You may also customise it simply by touching  on the screen.
Equalizer	Different music styles preset in the phone for your selection. You may also customise it simply by touching  on the screen.
Display	Enable your player to display song information, lyric, etc.

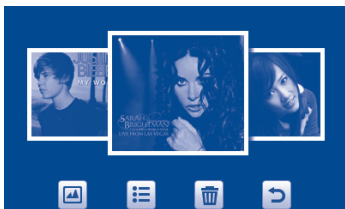
9.2 Image

A library links to the images stored in your phone or SD card to be shown in list, or slide, set as wallpaper, power on/off display and incoming call image or sent by MMS, Email, Bluetooth.

Useful icons:

-  Set as wallpaper
-  List view
-  Delete
-  Back

Touch a image once to view it in full screen:



9.3 Video

"My videos" album contains video clips recorded, received or downloaded. All supported video clips in this folder can be played, set as power on/off display, sent, deleted, renamed, sorted.

Useful icons/keys:



Switch between Normal screen and Full screen display.



Set as play/pause/resume



Set the volume level



Previous/next video (touch), forward/backward (touch and hold)



Back to previous menu.

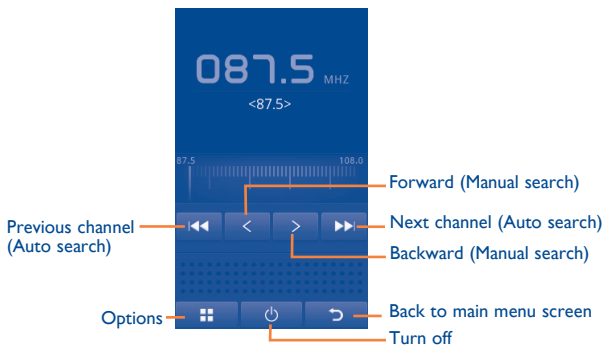
9.4 Radio



Your phone is equipped with a radio ⁽¹⁾ with RDS ⁽²⁾ functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.



To use it, you must plug in your headset, which works as an antenna connected with your phone.



⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.

⁽²⁾ Depending on your network operator and market.

Available options:

- Channel list** Open the list of saved stations.
- Enter the frequency** Enter the frequency manually.
- Save channel** Save the current tuned station to the "**Channel list**".
- Record** Record the radio: files will be automatically saved to "**File Manager\My audios\Recorded**".
- Settings** Scroll up and down to manage settings.
- Activate loudspeaker/Play in headset** Listen to the radio using loudspeaker or headset.
- Optimize radio frequency** Search for a better frequency from the alternative frequency list.

10 Mobile Internet⁽¹⁾

Internet is a mobile internet portal service which allows you to obtain information such as weather conditions, news, sport, download new ringtones, wallpapers, music, and get your friends' latest information in social networks.

10.1 Web.....

Web is a mobile internet portal service which allows you to obtain information such as weather conditions, news, sport and download new ringtones, wallpapers, music.

Opera Mini

Opera Mini lets you have the full web experience everywhere. It recognizes and suggests completion of websites based on your bookmarks and browsing history, lets you save pages for offline viewing and scroll at rapid speed by dragging, gives your phone a virtual mouse and is build for speed by compressing web page up to 90%.

Find things faster

Opera Mini lets you search for text within a web page so you can get to the information you need even quicker than before.

Get to your websites faster

When you type websites, Opera Mini will recognize and suggest completion for you based on your bookmarks and browsing history, making website input faster, easier and much more intuitive.

⁽¹⁾ Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be charged in roaming states.

Save it for later

Opera Mini lets you save pages for offline viewing so you can quickly access and read your desired web content, even when you're on a plane, in the subway, or in other places where you can't get network reception. Depending on your phone, you may need to choose a destination folder for storing pages for offline viewing.

10.2 Wap⁽¹⁾.....

You may access to Web service by Obigo Browser and launch the Web browser with the homepage of the default profile. Access your favorite website, enter the URL of Website and something else configuration same as most handset browser has.

Homepage Launch the Wap browser with the preset homepage.

Bookmarks Access your favourite sites.

Recent pages Pages which you recently browsed.

Offline pages Pages available for offline viewing.

Go to URL Enter the URL of website.

Service inbox Store WAP push messages.

Settings Customise your browser preferences.

⁽¹⁾ Depending on your network operator.

10.3 News

It is a huge time saver providing news updates from a website in a simple form.

Once subscribed to a channel, it gives you the ability to track and manage all your favourite RSS content on your mobile phone at anytime, anywhere!

Available options:

Update	Refresh the content of a channel.
Create channel	Create a new channel with name and URL.
Delete	Delete the channel.
Edit	Edit the name or URL of a channel.
Update all	Refresh all channels.
Enable/Disable auto-update all	Activate auto-update or not to all channels.
Settings	Select a regular interval to retrieve updates automatically, set to show images or not, as well as a WAP account to connect to.
Send	Share a channel with your friend by sending it via SMS, MMS or Email.

10.4 Weather

Your phone is equipped with a weather function for consulting up to 3-day forecasts of favourite cities.

To access the function from the Home screen, touch  from tool bar to access the main menu and select .

Touch /scroll left or right to switch the cities.



Touch "**AccuWeather.com**" to access online website, which may charge extra fee.

Available options:

More information	Search more weather information online.
Update	Refresh weather information.
My cities	List all my cities, you can add new city, set my favourite city, delete the selected city, etc.
Settings	Set unit, update mode and network.

10.5 Facebook

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users may interact: Wall, a space on every user's profile page that allows friends to post messages for the user to see; Pokes, which allow users to send a virtual "poke" to each other; Gifts, a feature allowing users to send virtual gifts which appear on the recipient's profile; Market places, which lets users post free classified goods, etc.

To open an account online, please go to: <http://m.facebook.com>.

10.6 mTweet

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

To open an account online, please go to: <http://m.twitter.com>.

11 Entertainment

11.1 Stopwatch

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

11.2 Ebook

A bookshelf contains the electronic books (.txt file only). While reading the book, you may add a bookmark, go to some bookmark or reach the text by searching words, phrases (**Options\Find**, **Options\Jump to**).

Available options:

Open	Open the current ebook.
Book information	Display the detailed information (title, size and format) about the book.
Delete	Delete the current book.
Delete all	Delete all the books.
Sort	Sort the books by name, type, time or size.
Global settings	Set the font, scroll mode, display format, etc.
Apply global settings	Select to apply global settings.

 To avoid character corruption, please ensure that the encoding format is correct (**Settings\Encoding format**).

11.3 Java.....

11.3.1 Launch an application

Select "**Java applications**" to launch applications.

11.3.2 Java downloading

You can download new Java™ applications in the "**Java**" menu by selecting "**Download application**". The list of available Web bookmarks dedicated to the application download will then be displayed.

11.3.3 Java settings

This menu allows you to manage Java settings, in which you may set Java audio, vibration, backlight and identify how much Heap size is available.



Each downloaded java game can be assigned as a main menu display for quick access.

11.3.4 Java network

Select a network.

11.3.5 Trusted certificates

View detailed information of the trusted certificates supported by your phone.

Disclaimer

Downloading or running applications will not damage or alter any software already in your mobile telephone designed to support Java™ technology. TCT Mobile Limited and its affiliates waive any responsibility and refuse to guarantee applications that are subsequently used, as well as for all applications not embedded in the handset upon purchase. The purchaser alone bears the risk of loss, damage or defect of the handset, or of applications/software, and generally of any damage or consequence resulting from the use of the said applications/software. In the event that the said applications/software, or the subsequent setup of any function are lost due to technical reasons resulting from the handset being replaced/ repaired, the mobile phone owner should repeat the operation and download or set up again. TCT Mobile Limited and its affiliates grant no guarantee and disclaim any responsibility if the operation cannot be repeated or cannot be performed without incurring some cost.

12 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:



- store them in your "**File manager\My photos**" or "**File manager\My videos**".
- send them in a multimedia message (MMS) to a mobile phone or an email address.
- send them directly by Email or Bluetooth.
- personalize your Home screen (see page 78).
- select them as incoming call image to a contact in your contacts.
- transfer them by data cable or microSD card to your computer.

12.1 Access


To access the function from the Home screen, touch  from tool bar to access the main menu and select the  icon.

12.2 Camera

12.2.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and touch  to take the image and the images will be automatically saved. If you don't want it, you may directly delete it by touching .

12.2.2 Settings in framing mode

Before taking the photo, you can adjust a number of settings by touching .



Touch  to access **My creations** to view the photos you have taken.

Touch  or  to switch between camera mode and video mode.


12.2.3 Options available after taking the photo

Once you have taken a photo, a number of icons appear on the photo so you can choose to set it as contact image, set as wallpaper, view it in **My creations**, or send by MMS, Bluetooth or Email and more.

12.3 Video

You can record a video clip of unlimited length, as long as the battery sustains and there is sufficient memory.



12.3.1 Framing mode

When you enter the "**Video**" function, you are in framing mode. Use the mobile screen as a viewfinder and touch  for the **EV**, **Capture mode**, **Night mode**, **Quality**, **Record audio**, **Color mode**, and **Storage** settings.

Touch  to access **My Videos** to view the videos you have taken.

Touch  or  to switch between camera mode and video mode.

12.3.2 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by touching  on the screen. Save the video by touching .



If a call comes in while you are recording, the recording process will be automatically stopped and you will be prompted after the call if you want to save the recorded clip.

12.3.3 Further operations after shooting a video

After shooting a video, four icons will appear on the screen so you can choose to send your video by Email/MMS/Bluetooth or access "My videos".


In the list of "My videos", touch  to the video, set as power on/off screen, Rename, etc.

13 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

13.1 General

You can modify the sound settings within any profile.

Ringtone	Select a melody from the list by scrolling up and down.
Mode	You may set your phone ringtone to Normal, Discreet (ring with beep), Vibration (all sounds are replaced by vibrations except for alarms), Vibration and Melody, Vibration then Melody, Beep and Vibration, Silence (no sounds except for alarms, the  icon will be displayed).
Volume	Adjust the volume level.
Key beep	Select the type of key beep.
Message beep	Select a melody for a new incoming message.
Power on beep	Select a Power on melody for your phone.
Power off beep	Select a Power off melody for your phone.

13.2 Meeting

When this is selected the phone will not ring or beep unless an alarm has been set. A new event will cause it to vibrate.

13.3 Outdoor

It is a profile designed for outdoor users who require louder ringtones.

13.4 Indoor

Ringtone/beep volume will be slightly lower than General mode volume.

13.5 Silence

This profile will turn off all ringtones, including notification sounds.

13.6 Flight mode

Voice calls, Bluetooth and Messages functions are barred. It can be used to increase standby duration.

14 File manager

You will have access to all audio and visual files stored in phone or SD card in File manager.

14.1 My audios

Choose an audio file for an incoming call ringtone, a message alert beep, power on/off ringtone, etc.

The "My audios" album contains the following folders ⁽¹⁾:

- Music: full track music.
- Melodies: melodies that can be set as ringtone.
- Recorded: all recorded sounds.
- General: contains all audio files stored in phone or SD card.



DRM: Digital Rights Management feature allows sounds and images to be played while protecting the associated copyright. DRM counter-based files and files with expired rights will not be automatically played when scrolling the list.

⁽¹⁾ The embedded folder names cannot be modified. However, in certain cases, you can modify, delete and add items included in these folders.

14.2 My images

You can select an image or a photo as wallpaper, power on/off screen, or assign it as incoming call image in the contacts.



The images will be displayed in alphabetical order.

14.3 My videos

"My videos" album contains video clips recorded, received or downloaded.

14.4 My photos

All the photos captured by your mobile phone are stored in this folder.

14.5 Ebook

A bookshelf containing the electronic books (.txt files only).

14.6 Others

Store files of unsupported format.

14.7 Phone

An access point for all files in all folders stored in phone.

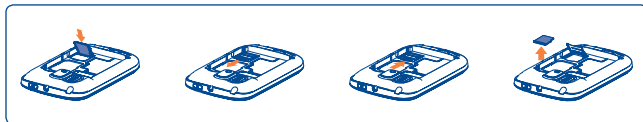
14.8 Memory card

You can access all files stored in the memory card here.



When a microSD card is inserted for the first time, it will be scanned and default folders will be created.

Inserting and removing the microSD card:



Place the microSD card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

Available options

Open	Open a folder.
Create folder	Create more folders.
Delete folder	Remove folders.
Rename folder	Edit folder's name.
Empty folder	Delete all files in one folder.
Memory card	To format or to query its memory status.

14.9 Managing audios, images, videos and others

According to the item chosen, you can access some of the functions below:

View	View the selected image by tapping it.
Play	Play the selected video/audio by tapping it.
Send	Send the audio/image/video/Java.
Delete	Delete the audio/image/video selected (not applicable for embedded items).
Set as	<ul style="list-style-type: none">• Image → wallpaper, power on/off, assign it to a contact.• Sound → ringtone, message beep, power on/off, assign it to a contact.
Mark/Unmark	Mark/Unmark a tick on a file for further operation. Touch " Mark all " on Mark menu to mark all directly.
Download	Download new items.
Rename	Rename the audio/image/video.
Sort	Sort the files by name, type, time or size, or select None to return to the previous screen.
Move to phone/ memory card	Move a file from the phone memory to the memory card and vice-versa
Copy to phone/ memory card	Copy a file from the phone memory to the memory card and vice-versa.
Properties	Display part of the ID3 Tag content of an MP3 file.
Activate	DRM file option.
Capture	Go to Camera .

14.10 Formats and compatibility ⁽¹⁾

- Sounds: mp3, m4a, aac, midi, wav, amr, wma
- Images: jpg, gif, bmp, png, wbmp
- Videos: 3gp, H.263, MPEG4

14.11 Memory status

Indicates how much space is used and how much is currently free on your phone and SD card (if any).

14.11.1 Phone

View available memory space.

Your phone's memory is shared among several functions: contacts, calendar, messages, images, melodies, games and video clips.

14.11.2 Memory card

View the memory available on your microSD card.

You are advised to save large files (like songs) on your microSD card.

⁽¹⁾ Depending on product and market on m4a, aac, wma, mp4 formats.

15 Bluetooth™ (1)




Access this feature by touching  to enter the main menu, then selecting "Bluetooth".


To use your phone with a Bluetooth device, you need to proceed in two steps:

- Pair and register the device to your phone,
- Select it to use hands-free communication. Only one Bluetooth audio device (your Bluetooth headset or your Bluetooth car kit) can be connected during the communication.

Pair and register your Bluetooth device

Activate the Bluetooth feature by selecting the "Bluetooth\Activation\On" option. Then enter the "Device list\Search" menu to search for connectable Bluetooth devices. From the list, touch the device you want to pair directly or locate the device then touch  to connect. If the Bluetooth device has very limited I/O capabilities, such as a headset, you may need to enter a fixed PIN to register it with your phone, or you may simply get prompted to confirm the connection. If the device has a display and can accept a binary Yes/No input, such as a mobile phone, you phone and the device will display a numeric code for comparison. Confirm the connection if the codes are identical and the devices will be connected. Or if the device has no display but has numeric keypad entry, such as a keyboard, your phone will display a numeric code. You may need to enter the code on both devices to get them connected, or you may just need to confirm the connection on your phone and enter the code on the other device.

(1) You are recommended to use Alcatel Bluetooth headsets, which have been tested and proved compatible with phone. You can go to www.alcatelonetouch.com for more information about Alcatel Bluetooth headset.

Touch  to show service, rename, authorization, delete and delete all from the connected list.



Don't forget to turn on your Bluetooth device and activate the pairing mode while pairing it with your phone.

Visibility

Select whether you want to hide or show to all.

My phone's name

You may change your phone name, which is visible to the others.

Available functions

Data transmit

Exchange files with another bluetooth device.

Handle a call

Initiate or receive a phone call with a Bluetooth headset.

Listen to music

Support A2DP profile.

PBAP (Phonebook access profile)

Make contacts in Contacts & Call log easily accessible and even directly operated on car kit or Bluetooth headset if PBAP supported.

Dialup networking profile

Network connection can be activated via bluetooth.



Always activate Bluetooth in your phone first before connecting it to a Bluetooth device. Be aware that Bluetooth activation will slightly affect battery life of your phone.

Bluetooth technology allows free wireless connections between all Bluetooth-compliant devices within short range. Please make sure that the Bluetooth headset or the Bluetooth car kit and your mobile phone are in this range and set as visible.

16 Apps ⁽¹⁾.....



Apps store is an online software store, where you can download and install applications and games to your phone.

You can access this function by selecting "Apps" from the main menu.

16.1 Locate the item you want to download

The Apps store home page offers several ways to find applications. It showcases different kinds of applications in **Featured** and **Categories**.

Featured: This shows pictures of recommended applications. You can select one to view its details.

Categories: This arranges applications under **Top 10**, **Games**, **New**, **Others**. Select a category to choose the application you require.

Also, you can press the Search tab, enter the name of an application, and then press **Go** to find the result.

16.2 Download, install and manage applications

- Navigate to the item you want to download and select it to enter the details screen from which you can read its overall rating or comments, view developer's information, etc.
- To download an application, you can press **Options\Download** or press **Download** from the application details screen.
- You can check the status of any application that is currently being downloaded using the Download tab. This enables you to delete, pause or resume downloading.
- When downloading has finished, you can manage your application using the Manager tab. You can select an application, and then press **Options\Run** to install it or **Options\Delete** to delete it.



Be particularly cautious with applications that can access many functions or a significant amount of your data. You are responsible for the results of using this item on your phone.

16.3 Update and settings



In the Apps store home page, you can press **Options\Update** to check for and install any updates for your applications. You can also press **Options\Setting** to automatically check for updates at either weekly or monthly intervals.

⁽¹⁾ Depending on your network operator.

17 Others.....

17.1 Calendar



To access this function, touch  to enter the main menu and select , there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

Voice calendar

You can record a reminder using your voice at the date/time you choose!

To create the voice reminder, just touch  on the tool bar.

Useful icons:



Create new appointment



View all appointments

Available options:

Jump to date Input the required date and it will be immediately highlighted.

Synchronization Synchronize with the account you've set.

1st day of 1 week You can set Sunday or Monday as the first day of one week.


1st week of 1 year The first week of a year can set to start from Jan. 1st or from other days.

17.2 Calculator



Access this feature by selecting "**Calculator**" from the main menu.

Enter a number, select the type of operation to be performed, and enter the second number, then touch "=" to display the result.

Once an operation is complete, you can select " " to clear numbers and carry out a new operation.

To return the main menu, touch .

To return to the Home screen, press .

17.3 Notes.....



You can create a note in text format by accessing "**Notes**" from the main menu.

Useful icons:



Send by SMS, MMS, Email or Bluetooth.



Edit the note









Delete the current note or selected notes

17.4 Tasks

Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

Useful icons:

-  Edit the task
-  Add new task
-  Save the task
-  Delete the current task
-  Mark as done
-  Mark as undone

17.5 Alarm



Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

- Repeat** You may select **Once** (default)/**Every day/Days** or customize to your desire.
- Snooze** The alarm will repeat at regular intervals.
- Mode** You may select the mode of Ringtone: **Ring**, **Vibration only**, **Radio**⁽¹⁾ or **Vibration and Ring**.
- Melody** You may choose one melody as the alarm ringtone.

17.6 World clock




The World clock shows current local time and the time zone in different cities. You may view up to 3 cities at one time.

Useful icons:

-  Return to the list of **My cities**
-  View the list of all cities

⁽¹⁾ In Radio mode, you are required to plug in headset first. Your phone will power on automatically before Radio is on.

17.7 Converter

You can use the Weight and Length conversion by selecting the unit you wish to convert via  , then touch to input the digits. Finally confirm with "".

17.8 Voice recorder

Accessing "**Voice recorder**" from the main menu allows you to make voice or sound recordings.



Create a new voice/sound recording.



Set storage, file format and audio quality.



Send by MMS, Email or Bluetooth.



Delete the current voice/sound or selected voice/sound.




Set as stop



Set as pause

18 Settings

From the main menu, select the menu icon  and select the function of your choice in order to customise your telephone.

18.1 Dual SIM settings ⁽¹⁾

Dual SIM activated Keep both of your SIM cards active

Only SIM1 activated Only keep SIM1 active

Only SIM2 activated Only keep SIM2 active

Flight mode See page 63.

18.2 Phone settings

18.2.1 Display

Wallpaper

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

⁽¹⁾ one touch 720D only.

Theme

This function enables you to customise the graphic style and the colours of your telephone.

Power On/Off⁽¹⁾

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

Brightness

You may adjust black level with respect to LCD display by touching the key



Backlight

Screen Allows you to reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.

18.2.2 Profiles

See page 62.

18.2.3 Time and date

Allows you to have settings of date and time, including 12/24h format.

You can also set the daylight saving adjustment.

⁽¹⁾ Depending on the model.

18.2.4 Fake call

Protects yourself from annoying situations with the "**Fake Call**".

In this menu, you can set "**Caller name**", "**Call time**" and "**Ringtone**".

18.2.5 Languages⁽¹⁾

Display language for phone display. The "**Automatic**" option selects the language according to the home network (if available).

18.2.6 Headset mode

Switch audio play (incoming call, message beep, alarm beep...) between **Headset only** and **Phone and headset**.

18.2.7 Touch settings

LCD touch calibration To calibrate the touch screen, touch anywhere on the screen to start calibration.


Touch vibration When "**On**", the phone vibrates when the screen is touched.

18.2.8 Numeric keys

By customising your keys, you can access any function directly from the dialling interface by touch the number and hold.

⁽¹⁾ Contact your network operator to check service availability.

18.2.9 Auto lock

Your touchscreen will be locked automatically if the phone has been idle for a certain length of time set by you or you may lock it manually with a short press of  key.

Unlock the screen

You may drag down on the locked screen.

18.2.10 Screen-lock during call

Select **"On"/"Off"** to activate/deactivate screen lock during call.

18.2.11 Input mode ⁽¹⁾

Please see chapter **"Latin input method"**, page 89. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your contacts.

18.3 Call settings

See **8.2 Available options**, page 41.

⁽¹⁾ Depending on your network operator.

18.4 Security

Activate PIN

The SIM card protection code is requested each time the phone is powered on if this code is activated.

Change PIN

Change PIN code.

Change PIN2

A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

Activate phone code

Code is requested each time the phone is powered on.

Change phone code

Change phone password, its initial one is 1234.

Fixed dial number ⁽¹⁾

Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

18.5 Network

Network selection

Preferred network

List of networks to which you wish to be connected in order of priority.

Select network

The choice of network connection is left up to the user.

Search mode

Network connection can be switched between **"Manual"** and **"Automatic"**.

⁽¹⁾ For single SIM model only.

GPRS connection ⁽¹⁾ ⁽²⁾

When needed GPRS mode active depending on connection requirements.

Always GPRS mode continuously active.

GPRS international roaming

GPRS data services can be used while roaming overseas.

18.6 Black white list

You can add a number to blacklist or delete one, and set to filter incoming call and SMS.

18.7 Connectivity

A set of profile settings for message (MMS, Email...) and Web connection.

18.8 Default browser setting

You can select the browser of your choice as the default browser.





⁽¹⁾ Depending on network availability.

⁽²⁾ For single SIM model only.

19 Wi-Fi.....



Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on phone even when no SIM card is inserted.

To access this function, you can have the following options:

- Tap  to enter and main menu and select .
- Press directly the Wi-Fi key .
- Slide the Home screen horizontally leftwards and touch  in widgets bar.


To add a Wi-Fi network

Every time you turn on Wi-Fi, available Wi-Fi networks around will be searched automatically, but you may add new ones according to your preference as well.

- Touch  and select **Add**, or touch  on the tool bar.
- Enter the name of the network (SSID: Service Set Identifier) and any required network information.

You also can edit, delete and change the priority of the selected network.

To connect and disconnect to a wireless network

To connect a Wi-Fi network, touch  and select **Connect**. If the network you selected is secured, you will be required to enter a password or other credentials (contact network operator for details).

To disconnect a Wi-Fi network, touch  and select **Disconnect**.

Useful icons:



Turn off Wi-Fi



Turn on Wi-Fi



Refresh the list of Wi-Fi networks

20 Games (1).....

After entering this menu, you will be in a gameloft, with several toll games included.

It also can work as a browser with these options: **Goto, Homepage, Refresh, Bookmarks, Recent pages, Offline pages, Go to URL, View URL, Set as homepage, Add to Bookmarks, Save picture, Service inbox, Settings.**

(1) Depending on your network operator.

2 | Making the most of your mobile.....

21.1 PC suite

You can download PC Suite for free from the website. The PC suite includes:

- **Backup/restore**

You can backup the important data in your mobile and restore them when needed.

- **EDGE/GPRS modem**

Use your mobile phone to connect PC to the internet.

- **Multimedia Personalization**

Customize your mobile with images, animations and melodies.

- **Messages**

You can compose SMS/MMS easily on your PC and transfer them to your phone.

Supported Operating Systems

Windows XP/Vista/Windows 7.

One Touch Upgrade

Using One Touch Upgrade tool you can update your phone's software from your PC.

Download One Touch Upgrade from ALCATEL website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

21.2 Webcam (1)

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to PC via USB cable.
- Go to "**My computer**" folder on your PC and find USB video device (Under Scanners & Cameras).

(1) The using of webcam may vary according to the operating system of your PC.

22 Latin input mode/ character table

There are two text entry methods that can be used to write messages

- Normal
- Predictive mode

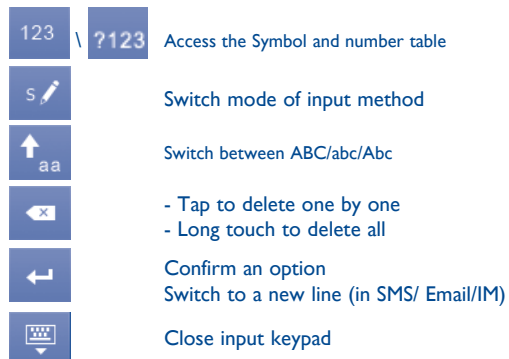
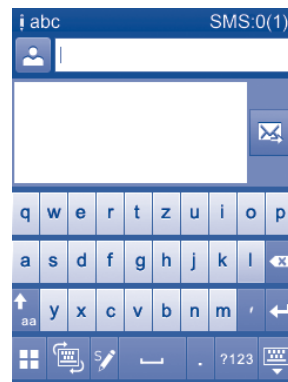
Normal

This mode allows you to type text by choosing a letter or a sequence of characters.




Predictive mode

This mode can perform predictive input in virtual keypad and supports multi-language input.

Touch inputting



Symbol & Number table

Tap the   key to display the symbols & number table; Tap  \  to access emoticon list ⁽¹⁾.



⁽¹⁾ Icons would be automatically transformed to a textual one.

23 Telephone warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

Batteries ⁽²⁾ and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

- ⁽¹⁾ The warranty period may vary depending on your country.
- ⁽²⁾ The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
- 2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
- 3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
- 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

24 Accessories.....

The latest generation of Alcatel GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.


1. Charger
2. Battery
3. USB cable
4. Stereo headset



Only use your telephone with Alcatel batteries, chargers and accessories in your box.

25 Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:


- You are advised to fully charge () the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to perform User Data format, hold down volume up while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like Java games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software.

My phone is frozen or has not responded for several minutes

- Restart your phone by pressing and holding the  key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software.

My phone turns off by itself

- Make sure power off key is not mis-contacted
- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software

My phone cannot charge properly

- Make sure you are using an Alcatel battery and the charger from the box
- Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or “No service” is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 82)
- Try connecting at a later time if the network is overloaded

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

Invalid SIM card


- Make sure the SIM card has been correctly inserted (see page 13)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Touch screen does not respond accurately

- Make sure your phone is not locked

- Launch touch screen calibration by pressing and holding the volume up/down key, or alternatively, touch **Settings\Phone settings\Touch settings\LCD touch calibration**.

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the  key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 43)
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 42)
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode



The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the  key
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Messaging\Voicemail"
- Try later if the network is busy

I am unable to send and receive MMS

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters (see page 33)
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer

- Install Alcatel's PC suite first of all
- Check that your computer meets the requirements for Alcatel's PC Suite installation
- Make sure that you're using the right cable from the box

I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users (see page 69)
- Make sure that the two phones are within Bluetooth's detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running Java applications if they are not being used for a long time
- Deactivate Bluetooth when not in use

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